



Special Announcement

Dear Valued Customer,

A new version of Light Duty Pathway, containing numerous upgrades in response to extensive customer feedback, is scheduled to launch soon!

There are NO fee increases associated with the upgrade.

What you need to know

Launch date:

We have some more testing to do, before we officially switch over to the new site, but our target date is November 13. We will send another email as that date gets closer.

Account Transitions:

All currently active accounts will automatically update will be migrated over.

Employer accounts who have had user activity within the last year will be migrated.

Employee accounts created within the last year will be migrated.

Log-in Requirements:

Once the program updates, Both Employer Console AND course users will be required to reset their passwords. Use the below starter

password with your current username or email to log into your account. From there you will be directed to create a new password.

Starter Passwords:

Employer / Manager: **LDP-2024er**

Employee (injured worker): **LDP-2024ee**

Current Employee Progress:

When currently active employee accounts are moved to the new system, they will be advanced to the next "LDP Day" in the program. Please be aware of this when reviewing daily activity reports around the time of this update.

Current Employee Reports / Legacy reports:

For the time being, we will provide a way to log into the old site to access activity reports for employees with the old system. All features related to creating seats and assigning courses will be disabled. You can also request a CSV report of all of your employee's activity in the old LDP system.

Improvements!

We've been listening to our customers and we believe that many of the changes we're making will be very welcome.

User Management UI

- **Fast** The new UI has been written from the ground up with performance in mind.
- **Searchable** Locate employees quickly
- **Teams** Create teams and control which users are in which teams for easier organization and management.
- **Managers** Create manager accounts and assign them to manage specific teams and user accounts.

Training Course

- **20 days of Spanish** The Spanish course now consists of the original 5 days of fully Spanish content followed by 15 days of the English videos with (auto-generated) Spanish subtitles and Spanish quiz questions. (note: Spanish does not have the interactive eLearning Activity segments and more videos are repeated)

- **Shorter video segments** The videos have been broken into shorter segments followed by their related quiz. This means employees need to interact more frequently so we have more clicks to record for reporting.

- **Automatic time-out** Automatic time-out functions to ensure better engagement with the course and better reporting.

- **Improved Daily Report** The new report contains shows each activity the employee starts or completes along with the expected time and the actual time taken.

The new version is designed to be simple and intuitive, as is the current version. However, please reach out to Josh Allison if you wish to schedule a demo of the new program or have any other questions whatsoever! His contact info is below:

Sincerely,

Josh Allison

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