



New Site Coming November 18!

Dear Valued Customer,

A new version of Light Duty Pathway, containing numerous upgrades in response to extensive customer feedback, is scheduled to launch soon!

There are NO fee increases associated with the upgrade.

What you need to know

Launch date:

We will be migrating customer data on **Monday, November 18**. Employers should be able to start accessing the new site during the day.

Employees will log in and start using the new site on Tuesday.

Account Transitions:

All currently active accounts will automatically update will be migrated over.

Employer accounts who have had user activity within the last year will be migrated.

Employee accounts created within the last year will be migrated.

Log-in Requirements:

Once the program updates, Both Employer Console AND course users will be required to set their passwords on the new site. Use the below starter password with your current email address (the one used for this email) to log into your account. From there you will be directed to create a new password.

Starter Passwords:

Employer / Manager: **LDP-2024er**

Employee (injured worker): **LDP-2024ee**

You will be able to set passwords for your employees.

We will also provide instructions on the old site.

Your existing username and password will continue to work on the old site, but you will not be able to add new users to the old site once the switchover is done.

[See What's New!](#)



The new version is designed to be simple and intuitive, as is the current version. However, please reach out to Josh Allison if you wish to schedule a demo of the new program or have any other questions whatsoever! His contact info is below:

Sincerely,

Josh Allison

Josh Allison

Director of Business Development

Light Duty Pathway

josh@lightdutypathway.com

360-763-5512

nLyten Media LLC

1420 Marvin Rd NE No.C-623, 98516 Lacey

contact@company.com

+33 (0)1 23 34 56 78

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