



New Site: First Week Wrap Up

Dear Valued Clients,

Thank you for your support and feedback during the launch of our new Light Duty Pathway website this week. We are excited to bring you an improved platform to better serve your needs, and we deeply appreciate your patience as we fine-tune the system.

As with any new system implementation, we've encountered some initial challenges, including a bug that affected employees completing training modules. This issue occasionally caused progress not to save properly, requiring some users to repeat activities. While this may have led to under-reported times in activity logs or employees skipping through content to catch up, please note:

- **Activity Reports Are an Audit Tool**

These reports provide a helpful snapshot of engagement and completion, but they are not intended to serve as a precise timecard. This is especially important to keep in mind for this week as we roll out the new system and address these early challenges.

Our development team has identified the root cause of the issue and is implementing a fix that optimizes how progress is saved and tracked. This improvement will help ensure a smoother experience moving forward and prevent this problem from recurring.

[Visit the Light Duty Pathway Upgrade Page for More Information](#)

We also want to highlight a few updates to the system that work a bit differently for now:

Time Zone Settings

- While we now collect time zone information for employees, these settings are not yet applied to time reports. This functionality may be introduced in a future update.

Report Recipients Management

- You can now add "Report Recipients" directly via the **Manage Team Contacts** section of the platform, simplifying how you share reporting data with team members. Currently, you cannot add team contacts on the employee details page. This will be added shortly

Quiz Behavior

- Quizzes are now shorter and placed closer to the content they are related to, ensuring employees retain key information more effectively.
- Users must now score 100% on each quiz to move forward. If they don't pass, they'll be shown which questions they got wrong so they can focus on correcting those specific items before retrying. You can see how many times the user needed to retry on their time report.

The good news!

Throughout the week, we've made significant progress! Several bugs have been resolved, performance has improved further, and the new site has proven to be stable and reliable.

Exciting New Features

Manager Accounts:

Managers can now have their own accounts to assign light-duty tasks and manage employees. Each manager account is limited to managing the users assigned to them, and managers can now also add seats.

Employer Accounts:

Employers (Admins) can now create multiple admin accounts for their company. These accounts can create or remove managers and organize teams for streamlined management.

Teams:

Teams are here! You can now organize employees into teams, drag users between teams, and even create an "archive" team for inactive employees. This makes managing users and dividing workloads between managers a breeze.

Content Updates:

- Training content has been divided into smaller, more interactive segments, increasing accountability and engagement for employees.
- The Spanish course has been extended to include the English version with Spanish captions and questions, offering 20 days of training in Spanish.

Faster and Smarter:

The new platform is faster than ever and includes enhanced search functions to help you easily locate users and manage your workforce more efficiently.

**Visit the Light Duty Pathway Upgrade
Page for More Information**

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