



Light Duty Pathway Update

Dear Valued Clients,

Thank you for your support and feedback during the launch of our new Light Duty Pathway. It's hard to believe it has only been about two months since we moved to the new platform. While there have been a few growing pains, we feel we are on solid ground to move forward—especially with the performance gains from the new system.

[Video Overview and Tutorials](#)

New Features!

Updated Reports:

- Reports now contain consistent data and formatting.
- Simple totals based on when activities are started and completed.
- An Inactive log out indicator for when employees did not start answering quiz questions within two minutes of the video ending.
- Times shown in the reports are now based on the time zone set for the employee. (Please note: There is a glitch in the time zone conversion that we noticed when the update was moved to the live site. This will be fixed shortly.)

Activity Time Report										
<div> <div> <div>Date Range</div> <div>Single Day</div> </div> <div> <div>Select Date</div> <div>2025-01-17</div> </div> </div> <div> <div>REFRESH</div> <div>EXPORT CSV</div> <div></div> </div>										
Showing data for January 17th, 2025 (EST)										
Day	Hour	Segment	Activity	Start Time	End Time	Inactive Log Out	Video Length	Time Spent	Quiz Attempts	Status
8	1	1	08.01 Video A_en	08:29:38 AM	08:31:04 AM	N/A	14m 28s	1m 25s	4	Completed
8	1	2	08.01 Video B_en	08:31:04 AM	08:36:28 AM	N/A	25m 10s	5m 23s	4	Completed
8	1	3	08.01 Video C_en	08:36:28 AM	08:37:59 AM	N/A	13m 05s	1m 30s	2	Completed
8	2	1	08.02 Video A_en	08:38:00 AM	08:41:37 AM	N/A	10m 09s	3m 37s	2	Completed
8	2	2	08.02 Video B_en	08:41:38 AM	08:44:25 AM	N/A	15m 50s	2m 46s	3	Completed
8	2	3	08.02 Video C_en	08:44:26 AM	08:50:54 AM	N/A	14m 29s	6m 27s	12	Completed
8	2	4	Day 8 Hour 2 eLearning Activity	08:50:54 AM	08:50:56 AM	N/A	0m 00s	0m 01s	N/A	Completed
<div> <div> <div>Estimated Module Length</div> <div>6.62 hrs</div> <div>Total estimated time for completed modules</div> </div> <div> <div>Start to End Time</div> <div>1.93 hrs</div> <div>Time between first start and last end</div> </div> <div> <div>Total Active Time</div> <div>1.86 hrs</div> <div>Total time spent on modules</div> </div> </div>										

Video Library Seats:

You may have noticed that you can now choose between **LDP Seats** and **Video Library Seats**, and that your "Unassigned Seats" now show as "Light Duty Seat"

LDP Seats are the classic Light Duty Pathway program. These seats are for the employees who need to use LDP as a job while recovering from injuries. This option includes all video and interactive content, which is displayed to the employee one item at a time.

Video Library Seats, on the other hand, allow you to assign individual videos from a select set of program videos. This option is intended for general employee education. Employees will see a list of all assigned videos and can choose the order in which to complete them. *(Please note: Spanish content in the Video Library courses is currently limited.)*

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Add Seats

Seats

Billing

Review

Confirmation

Number of LDP Seats

0

Price per seat: \$99

Subtotal: \$0.00

Number of Video Library Seats

0

Price per seat: \$99

Subtotal: \$0.00

Coupon Code?

APPLY

Total Amount:

\$0.00

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What's Next?

We have a long list of improvements and fixes that we are working through, and these things take time. We appreciate your patience.

Many of you have asked about being **CC'd on welcome emails** for ease of delivery and documentation purposes. I'm happy to let you know that this is one of the next items on our agenda.

To facilitate this, we will also be refining the way you **add report recipients** to employees.

Thank you!

Thank you again for using Light Duty Pathway and for your patience through this transition.

Sincerely,

Dana Burman

Director of Technology,

Light Duty Pathway

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