



Light Duty Pathway Update

If this is your first time receiving a newsletter—welcome!

As a quick refresher, Light Duty Pathway offers two products:

- **Light Duty Job Seats** provide injured employees a structured, low-impact job while they recover. This helps reduce time-loss claims, lower workers' comp costs, and keeps employees engaged—whether they're on-site or at home.
- **Video Library Seats** offer standalone access to select LDP videos. These can be assigned individually as supplemental training for any employee—injured or not.

Light Duty Pathway

Last call to download records from Old Training Site!

Our **old training site (ldp-training)** will be decommissioned **on or shortly after July 15, 2025**.

If you need to download employee progress reports for activities completed **before November 19, 2024**, please [log in to your account on the legacy site](#) by **July 14, 2025**.

Recent Updates & Fixes!

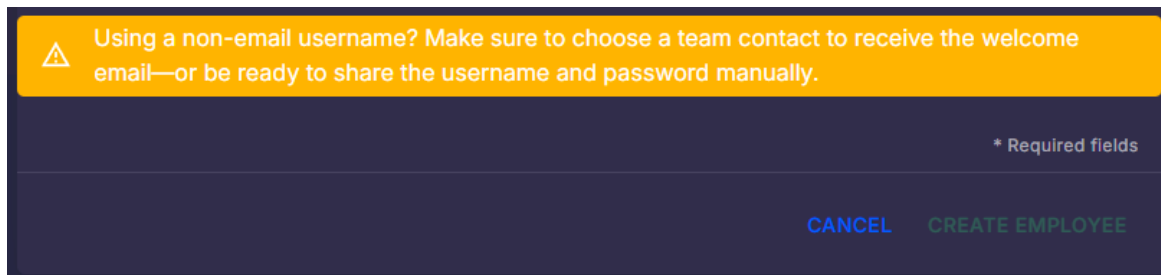
✓ Auto-Generated Passwords

You no longer need to come up with a password for your employees when setting up their accounts. We now generate one for you automatically. You still have the option to change the starter password if you'd prefer.

✓ Welcome Email Warning

We now display a warning if a welcome email won't be sent when you create an employee account. This happens if the username is not a valid email address *and* no team contact is selected.

A welcome email is not strictly required—you can still note the username and password to give to the employee. And if the password is forgotten, it can be reset later.

A screenshot of a web form with a dark blue background. At the top, there is a yellow warning banner with a triangle icon and the text: "Using a non-email username? Make sure to choose a team contact to receive the welcome email—or be ready to share the username and password manually." Below the banner, there is a dark blue form area. On the right side of the form, there is a small text label "* Required fields". At the bottom right of the form, there are two buttons: "CANCEL" in blue and "CREATE EMPLOYEE" in green.

✓ Video Library User Interface Upgrade

As our video library has grown, we realized a single long list wasn't the best user experience. We're rolling out a new interface for assigning Video Library activities! Videos are now **categorized**, include **brief descriptions**, and are **searchable**, making it easier to find exactly what you need.

✕ Select Activities to Assign

🔍 Search activities...

> 📁 Uncategorized 15

> 📁 Safety Mindset 4

> 📁 Vehicles 3

☒

Winter Driving Safety

Winter driving safety tips: Know how to prepare your vehicle and stay safe on the road with essential...

📺 video_quiz • 17min

☐

Pedestrian Awareness Training (Forklifts)

Pedestrian Awareness Training covers the importance of prioritizing pedestrian safety...

📺 video_quiz • 14min

☒

Motor Vehicle Safety

Motor Vehicle Safety: Key Guidelines for Workplace Safety. This video provides essential...

📺 video_quiz • 13min

> 📁 After An Incident 2

☒

Understanding the True Cost of Injuries Video

This training video explores the true cost of on-the-job injuries, including monetary costs and...

📺 video_quiz • 9min

☐

Incident & Reporting (All Industries)

This video provides a comprehensive overview of workplace safety reporting...

📺 video_quiz • 10min

📌 Selected Activities 3

ASSIGN SELECTED ACTIVITIES

Winter Driving Safety

Vehicles

✕

Motor Vehicle Safety

Vehicles

✕

Understanding the True Cost of Injuries Video

After An Incident

✕

✅ Expanded Video Library Content

We've added more training materials to the **Video Library course!**

There is a link to the full list of Video Library content in the FAQ page.

Here are some of the recently added videos:

- **Safe Shop (SHP): Automotive**

- Dealing with Spills & How to Prevent Them
- Eye & Ear protection
- Hazard Prevention in the Auto Industry
- Identifying Pinch Points on Lift Equipment
- Keeping Pathways & Floors Clear of Obstacles
- How to Correctly Read and Interpret SDSs
- General Automotive Safety
- Chemical and Corrosives Training
- Obeying Safety Regulations and Procedures
- Emergency Spill kits
- Automotive PPE
- Hazard Communication

- **Home Sweet Health (HSH): Healthcare**

- The Prevention of Hazards in Home Healthcare
- Preventing and Managing Infectious Diseases
- Identifying Tripping Hazards
- How to Handle Combative Clients
- Preventing Exposure to Bodily Fluids
- Impact and Risk Factors for Musculoskeletal Disorders
- Occupational Stress For Home Health Workers
- Preventing Workplace Violence for Healthcare & Social Service Workers
- How to Prevent Needle Stick and Sharps Injuries

Entered the wrong email address?

If you accidentally used the wrong email address or had a typo in the email address when assigning light duty, you have two options:

[1] From the personnel page, delete the employee account and add it again. If the employee has not completed any activity, the seat will be emptied and will be available to be assigned again.

NOTE: Only do this if the employee has not yet completed any activity

[2] Contact LDP support and request that we change the username/email for you. The employee will need to use the corrected email address to log in, and an updated welcome email will NOT be sent automatically, so you may need to give them their updated login credentials.

Looking Ahead

We're continuously improving Light Duty Pathway based on real-world use, client requests, and internal innovation. If there's something we can do to make the platform more effective for you, we'd love to hear from you.

Thank you for being a part of Light Duty Pathway!

Warm regards,

Dana Burman

Director of Technology,

Light Duty Pathway

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