



Light Duty Pathway Update

If this is your first time receiving a newsletter—welcome!

Open Light Duty Pathway

New Features and Updates

✓ Minimum Passing Score for Quizzes

Employers can now set a minimum passing score for employees who may be having difficulty with completing quizzes. This is an optional feature that can be enabled in the Progress tab by the course title.

EMPLOYEE DETAILS

PROGRESS

LOGIN HISTORY

ENGLISH COURSE

English Course

Quiz Score Requirement
80% or Higher

Started
Apr 9, 2025

Progress
0% Complete

Current Progress
Day 1 of 20

The default setting is 100% (either shown as 100% or blank). Most quizzes are only 5 questions, but we have seen that some employees struggle with the quizzes either due to language or literacy or capability issues. This can be turned down all the way to 0% if you want your employee to be able to go through the content without needing to do the quizzes. If a minimum passing score turned on, the reports will show the scores.

✓ Time Reports: Session Awareness

When generating reports, we're now grouping timestamps into 'sessions'. If an employee is away from the program for more than 30 minutes, new activity is shown as a new session in the report.

Because of this update, we can:

- Provide a Total Session Time number on multi-day reports. Before this change, the 'First and Last' time would include all time between the first timestamp and the last time stamp..
- Color code and label sessions in the online report to make it easier to visualize how your employee is spending their time.

This is only a change in how we display the data and not a change in how we collect and store it.

The Total Session Time simply subtracts the first timestamp of a session from the last timestamp of a session without regard for how much was accomplished between the two times.

Day	Hour	Segment	Activity	Started At	Completed At	Logged Out At
1	6	3	S1 Concepts and Terminology	10/1/2025, 3:37:50 PM	10/1/2025, 3:51:52 PM	-
1	7	1	S1 [1.7.1] Noise & Hearing Loss Prevention	10/1/2025, 4:02:10 PM	10/1/2025, 4:19:24 PM	-
1	7	2	S1 [1.7.2] Your Hands and You	10/1/2025, 4:19:24 PM	10/1/2025, 4:28:02 PM	-
1	7	3	S1 [1.7.3] Office Safety 1	10/1/2025, 4:28:02 PM	-	-
1	7	3	S2 [1.7.3] Office Safety 1	10/2/2025, 7:41:02 AM	10/2/2025, 7:52:13 AM	-
1	8	1	S2 [1.8.1] PPE: Foot and Hand Protection	10/2/2025, 7:52:14 AM	10/2/2025, 8:11:26 AM	-
1	8	2	S2 [1.8.2] Emergency Eyewash Stations Part 1	10/2/2025, 8:11:26 AM	10/2/2025, 8:21:53 AM	-
				10/2/2025	10/2/2025	

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Estimated Module Length

37 hrs 28 mins

Total estimated time for completed modules

Total Session Time

40 hrs 32 mins

Sum of all learning session durations

Total Active Time

38 hrs 30 mins

Time spent on activities (incl. :)

✓ Email Report Time Change

We now send out the automatic report emails the following morning instead of 10PM. This change ensures the emailed report includes times between 10PM and midnight.

✓ **Delivery of Activities to Employees**

We updated how course schedules are sent to employees. Instead of loading the full schedule at once, the system now sends each activity one at a time as employees progress.

This helps ensure that all activity timestamps are accurately recorded and prevents work from being completed if the connection to our server is interrupted.

✓ **Subtitle Fix**

We fixed an issue with Spanish subtitles on the first English video. Somehow the Spanish language track got disabled and an auto generated version was created that was mostly English. We restored the correct Spanish language captions.

✓ **Improved PDF report**

We adjusted the PDF export to better fit the page.

✓ **And more...** We've also made some behind-the-scenes and under-the-hood updates that you will never see, but will help our team take care of you.

[Video Overview and Tutorials](#)

What's the difference between 'Light Duty' and 'Video Library' seats?

- **Light Duty Job Seats** provide injured employees a structured, low-impact job while they recover. This helps reduce time-loss claims, lower workers' comp costs, and keeps employees engaged—whether they're on-site or at home. There is around 160 hours worth of Light Duty Pathway course content.
- **Video Library Seats** offer standalone access to select LDP videos. These can be assigned individually as supplemental training for any employee—injured or not. There is around 23 hours of content in the video library.

Subtitle Reminder

Recently, our video player and web browsers changed how caption settings are saved. This mainly affects users who watch videos with Spanish subtitles.

To select captions now:

1. Click the **gear icon** in the video player.
2. Choose **CC/Subtitles**.
3. Select **Spanish**.

Also, **Chrome now blocks third-party cookies by default**, which can prevent your subtitle settings from being remembered. To fix this, click the **eyeball icon** in Chrome's address bar and enable **Third-party cookies** for Light Duty Pathway.

Instructions for both changes can be found on our updated [Language and Captions](#) info page.

Note About Login History and Failed Logins:

When the login history shows that a user log in was 'successful', what it actually means is that our server delivered the access key to the user, not that the employee actually entered the site. It is possible that the user's browser was unable access the key that was delivered and the login failed. We recommend rebooting the computer and if that doesn't help, doing an update or trying a different device.

Looking Ahead

We're continuously improving Light Duty Pathway based on real-world use, client requests, and internal innovation. If there's something we can do to make the platform more effective for you, we'd love to hear from you.

Thank you for being a part of Light Duty Pathway!

Warm regards,

Dana Burman

Director of Technology,

Light Duty Pathway

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