Light Duty Pathway Update

If this is your first time receiving a newsletter—welcome!

[Open Light Duty Pathway]

New Features and Updates

✅ **Employee Schedules**

Employers now have the ability to set a **weekly work schedule** for each employee. This new feature ensures your employees use Light Duty Pathway only during the hours you specify. If a schedule is active, employees will be prevented from logging in or starting a new activity outside of those times.

Access Schedule

Restrict employee access to specific days and times (default: no restrictions)

CANCEL   SAVE

ⓘ How to use:

Click and drag to select time blocks when employee can access
Blue column = no schedule set for that day (unrestricted access all day)
Green blocks = access allowed ONLY during these specific times
Red column = entire day is blocked (no access at all)
Gray/white blocks = access blocked (when schedule is set for that day)
Quick buttons: "All" (allow 24hrs), "8-5" (restrict to business hours), "Block" (no access all day)
Times are based on the employee's timezone setting

	Sun	Mon	Tue	Wed	Thu	Fri	Sat
	8-5	8-5	8-5	8-5	8-5	8-5	8-5
	BLOCK CLEAR	BLOCK CLEAR	BLOCK CLEAR	BLOCK CLEAR	BLOCK CLEAR	BLOCK CLEAR	BLOCK CLEAR

(time grid from 12:00 AM to 4:00 PM)
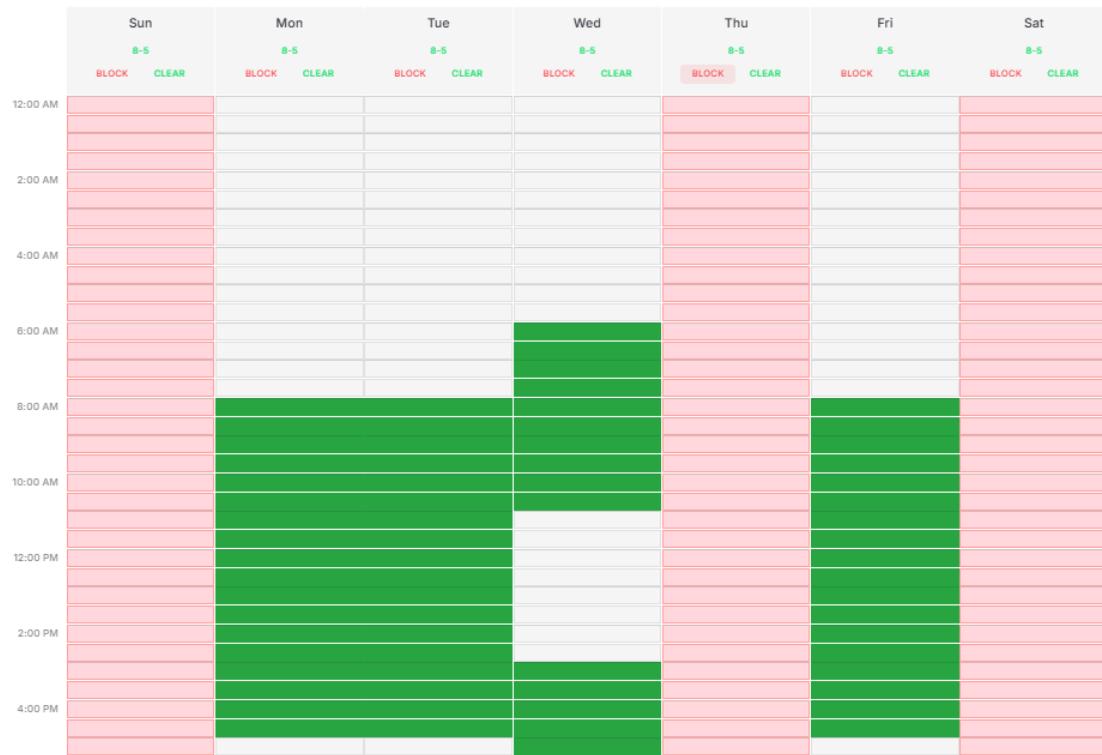
Note: This feature is off by default, allowing employees to log in at any time unless you configure a schedule.

✅ Sort By 'Last Logged In'

The team management page now features a 'Last Logged In' column, allowing you to sort the list and easily identify who logged in today or see when someone last accessed the system.

MANAGE TEAM CONTACTS

🔍 Search users...

Hide Inactive Users

| Name	Role	Type	Course	Seat Status	Last Logged In ↓	Actions	User Status
	EMPLOYEE	Light Duty	Spanish Course	🪑 Expires on 12/5/2026	12/5/2025	⋮	Active
	ACCTADMIN	-	Non-Employee	-	12/5/2025	⋮	Active
	EMPLOYEE	Light Duty	English Course	🪑 Expires on 12/4/2026	12/5/2025	⋮	Active
	EMPLOYEE	Light Duty	English Course	🪑 Expires on 8/19/2026	12/5/2025	⋮	Active
	EMPLOYEE	Light Duty	English Course	🪑 Expires on 11/4/2026	12/4/2025	⋮	Disabled

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✅ Manage Your Payment Methods

We added the ability to manage your stored credit card information. If you use the feature to remember your payment method, you can add, remove, or delete payment methods. This is accessed via your 'Employee Details' page which is accessed by clicking on your username.
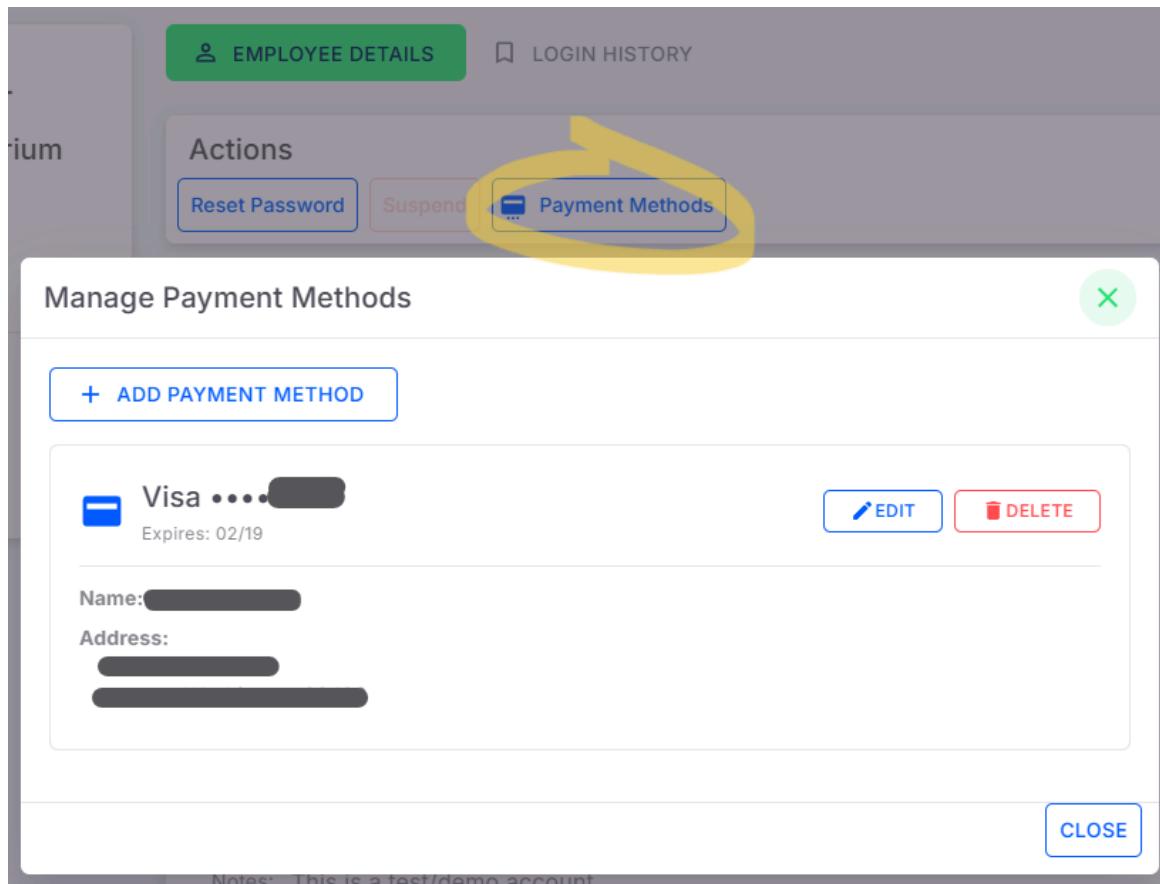
Note: Your payment information is stored and managed by our payment processor. We do not store your payment details in our website.

✅ Closed 'Paused Video' Loophole

When an employee pauses a video, a 2 minute timer starts counting down. If the employee does not interact with it within that time they will be logged out for inactivity. This closes a loophole where employees where employees could pause a video for hours.

✅ Spanish Translation in Welcome Email

The welcome email for new employee accounts now has instructions in Spanish as well.

✅ Subtitle Fix

We fixed a missing Spanish Caption track on one of the videos.

✅ Daily Report Fix

Our switch to sending emails the morning after a user's activity ran in to some strange time-zone related issues resulting in sending the reports for the wrong day. We developed a new testing tool to help us troubleshoot the problem and the correct reports are now being delivered.

✅ And more...

We've also made some behind-the-scenes and under-the-hood updates that you may never see, but will improve your experience and/or help our team better service your accounts.

[Video Overview and Tutorials]

What's the difference between 'Light Duty' and 'Video Library' seats?

- **Light Duty Job Seats** provide injured employees a structured, low-impact job while they recover. This helps reduce time-loss claims, lower workers' comp costs, and keeps employees engaged—whether they're on-site or at home. There is around 160 hours worth of Light Duty Pathway course content.
- **Video Library Seats** offer standalone access to select LDP videos. These can be assigned individually as supplemental training for any employee—injured or not. There is around 23 hours of content in the video library.

Subtitle Reminder

Recently, our video player and web browsers changed how caption settings are saved. This mainly affects users who watch videos with Spanish subtitles.
To select captions now:

1. Click the **gear icon** in the video player.
2. Choose **CC/Subtitles**.
3. Select **Spanish**.

Also, **Chrome now blocks third-party cookies by default**, which can prevent your subtitle settings from being remembered. To fix this, click the **eyeball icon** in Chrome's address bar and enable **Third-party cookies** for Light Duty

Pathway.

Instructions for both changes can be found on our updated [Language and Captions](#) info page.

Note About Login History and Failed Logins:

When the login history shows that a user log in was 'successful', what it actually means is that our server delivered the access key to the user, not that the employee actually entered the site. It is possible that the user's browser was unable access the key that was delivered and the login failed. We recommend rebooting the computer and if that doesn't help, doing an update or trying a different device.

Looking Ahead

We're continuously improving Light Duty Pathway based on real-world use, client requests, and internal innovation. If there's something we can do to make the platform more effective for you, we'd love to hear from you.

Thank you for being a part of Light Duty Pathway!

Warm regards,

Dana Burman
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Light Duty Pathway
nLyten Media, LLC